Bruhat Bengaluru Mahanagara Palike

Tender Notification No: BBMP/DCIO-IT/GL/905/2023-24 (Part-1) Dated: 30-01-2024

Tender Document for Procurement of Desktop Computers & UPS for BBMP Zonal Offices & Head Office

(Dated: 07-02-2024 @ 16-00 Hrs)

Representatives Present:

1) Shikar Chandra Team Computers.

2) Ravishankar, VIC Infotech

3) Girish M S & Anil Kumar, UPS

4) Devaraj, HYKON India Ltd

5) Vaishal, BDM, Errocart

Sl No	Clause	Page No	Description of Clause in RFP	Clarification Sought / Modification Required	Decision Taken
1	2	3	4	5	6
A) M/s Team Computers Pvt Ltd, Email received from: kalpana.yadav@teamcomputers.com Dated: 06-02-2024					
1	Notification	4	EMD	Request you to consider consider EMD value Rs 5,00,000 instead of 12,00,000	No Change
2	Important Information	4	Bid validity 180 days	Request you to consider 60 days	No Change
3	Pre-Qualification Criteria for Technical Bid	6	Delivery , Clause no 6, Delivery and installation 4 weeks	Request you to consider delivery and installation 10 weeks from date of PO.	Allowed, 6 weeks from PO
4		7	Section-3 Item No: 5 : IT returns	Request you to consider IT return for 1 year of last FY year .	No Change
5		8	Section 3- Item No: 7 : PO worth Rs 2.0 cr for Govt Department in Karnataka Or Central govt or Govt owned PSU or any other Agencies for IT hardware product /Desktop computer and UPS supplies in any of the last 3 financial years	Request you to consider PO copies of OEM/Bidder for Govt Department in Karnataka / any state Or central govt or Govt owned PSU or any other Agencies for IT hardware product /Desktop computer in any of last 3 financial year	POs should be of Bidder Only
6		8	Section 3- Item No: 9 , Self-Declaration Certificate should be enclosed on Rs 20 Stamp Paper duly Notarised.	Request you to consider self declaration certificate on letter head instead of Rs 20 stamp paper.	No Change
7	Service Level Agreement and Penalty	9	Section-4. Item No:1.b Any damages under warranty for up and desktop op should be repaired within 3 working days	Request you to consider 4 working days	Yes Allowed to change to 4 Working days
8		10	2.1, Penalty for delay, 4 weeks - Rs 100 per day , per desktop Or UPS (inclusive of govt holidays)	Request you to consider penalty for delay - 10 weeks - Rs 50 per day per desktop or ups (Exclusive of Govt holidays)	Penalty Shall be Rs 100 per day per Desktop or UPS, for delay (Excluding Govt Holidays). Provided in case of delays beyond 15 days to 6 weeks limit, the tender is liable to be cancelled.
9		10	2.1, Penalty for delay, 6 weeks - Rs 200 per day , per desktop Or UPS (inclusive of govt holidays)	Request you to consider penalty for delay - 12weeks - Rs 100 per day per desktop or ups (Exclusive of Govt holidays)	
10		10	2.1, Penalty for delay, 8 weeks - Rs 300 per day , per desktop Or UPS (inclusive of govt holidays)	Request you to consider penalty for delay - 14 weeks - Rs 150 per day per desktop or ups (Exclusive of Govt holidays)	

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11	Service Level Agreement and Penalty	10	Any damages for the desktop computer and ups within the warranty periods should be immediately repaired or replaced within 3 working day or else penalty of Rs 300/- Per day per unit will be deducted from the PBG	Physical damage will not be covered in warranty support . If any part replacement within the warranty period request you to consider 4 working days or the penalty of Rs 100/ per day after four days .	Allowed, 4 Working days
12		10	Section 2.d Penalty cap: The total penalty amount should not excess 30% of the total value of the tender. If the penalty for non- installation of desktop computers and ups not repairing within the time reaches 90% of the value of the performance bank guarantee , the department may forfeit bank guarantee and cancel the purchase order .	Request you to please remove this clause .	The cap on penalty shall be 10% of the total value of tender. Provided that, if penalty crosses 9% of PBG then department / BBMP may forfeit PBG & cancel the purchase order.
13		10	Section 3. b . The bidder should submit the following documents for payment deputy chief information officer , BBMP IT: 1. Original invoice 2. Original Delivery Challan 3. Original Installation report 4. Relevant Photos	Request you to consider scanned copy of digitally signed invoice with scanned copy of delivery challan and installation report . Request you to remove photos as no clarity on the same .	The scanned & self certified copies can be uploaded, but same shall be subject to production of originals, if asked by BBMP. Photo upload is optional.
14		11	Section 4.3.c Payment	Request you to consider partial payment in lot of 100 desktop /UPS.	No Change
B) Dell Technologies E-Mail: Nagaraj.Subramanian@Dell.com, Dated: 06-02-2024					
Technical Specification for i5 Desktop Computer					
15	Annexure-1	16 & 17	Processor : *X86 based processor Intel Core I5 or AMD Risen 5 or equivalent, Latest Generation	*X86 based processor 13th Gen Intel Core i5 or AMD Risen 5 7x40 Series or equivalent, Latest generation As per asked processor, it will create ambiguity between the OEM's & bidders because some will quote older generation processor and some will quote latest generation processor, this will create commercial difference between the OEM's. Requesting to ask for latest available processor in the market and also Intel equivalent AMD processor, so that all OEM's will quote same platform models. We understand that the latest processor launch from AMD is based on the Zen 4 architecture generation. However, several web articles indicate that AMD may have re-launched their older Zen 3+, Zen 3, and Zen 2 architecture generation products under the 7xxx series as (7x35 / 7x30 / 7x20) respectively. Intel 13th Gen i5 equivalent processor in AMD will be AMD Risen 5 7x40/7x45 processor.	Intel core i5 / AMD Risen 5, Processor for Desktop Computer released after 01-01-2023.

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16	Annexure-1	16 & 17	Chipset & Mother board: Commercial class chipset with processor & OEM Mother board with OEM logo on the motherboard TPM 1.2 or higher	Intel Q670 or AMD Pro 565 or higher Chipset manufactured by the processor manufacturer or the OEM (SoC chipset will not be considered) Standard Desktop PC's are available with discrete chipset compatible for desktop processors i.e., Intel Q670 or AMD Pro 565 chipset. Since the processor parameters are not mentioned, OEMs have right chance to quote low performance laptop processors with SoC chipset. Kindly amend as per the ask and allow all OEMs to quote same platform models.	Commercial, Chipset & Mother Board by the producer of OEM or the OEM.
17			RAM:	1x16 GB DDR4,3200 MHz or higher, Expandable up to 64 GB with 2 DIMM Slots	No Change
18			Hard Drive: 1TB SATA HDD or Higher	1TB SSD or higher SATA HDD drives are very old technology and no more available to quote. SSD's are better compared to SATA HDD storage because SSD's are having faster read and write speeds, better durability and lower power consumption compared to SATA HDDs. Requesting to ask for 1TB SSD so that all OEMs will quote same platform models.	512 GB, SSD
19			Audio:	Integrated HD Audio with Stereo Speakers	No Change
20			Ethernet	Integrated Gigabit Ethernet Connection (10/100/01000 Mbps)	No Change
21			Wi-Fi	Wireless LAN 802.11b//n with Bluetooth 4.0 or higher	No Change
22			Display Monitor: 21.5" or higher, Anti Glare FHD IPS Display, Low blue light, Flicker free display, HDMI and VGA port with VESA Mount kit for mounting mini desktop CPU on back,TCO 8.0 certified.	21.5" or higher, Antiglare FHD, IPS/VA display, Low Blue light, flicker free display, HDMI/DP and VGA port with VESA Mount kit for mounting mini desktop CPU on back,TCO8.0 Certified Asked monitor parameters will not be available with all the OEM's, requesting to ask for neutral parameters.	No Change
23			Form Factor / Cabinet	Less than 1.5L (Desktop Mini/Tiny PC/Micro PC)	No Change
24			Keyboard	USB Keyboard (Same Make as PC)	No Change
25			Mouse	USB 2 button Optical scroll mouse (Same Make as PC)	No Change
26			Ports: 6 Usb Ports or Higher (Minimum 2 USB 3.2 Gen 2.1 USB type C 3.2 Gen 2X2) 1 Ethernet (RJ-45) 2 DP Port 1 HDMI Head Phone / Microphone Combo Jack (3.5MM)	6 USB ports or higher [minimum 2 USB 3.2 Gen 1, 1 USB 2.0] 1 Ethernet[RJ-45] 1 DP Port 1 HDMI This is OEM specific ask. Not all OEM's will be having same design and architecture motherboards so there will be difference in the ports. Requesting to ask for ports where all OEM's can comply and quote.	No Change
27			Certifications: For OEM:ISO 9001:2015 or Latest, ISO 14000,ISO 20000,ISO 27000,FCC CE.RoHS,Mil STD,Energy Star,TCO	For OEM : ISO 9001: 2015 or Latest, ISO 14001, ISO 27001, FCC, CE, RoHS, MIL STD 810H, Energy Star, TCO for monitor ISO 20000 is OEM specific certificate, not all OEM's can provide, requesting to remove this certificate ask. For PC:MS Windows, Energy Star,Mil STD,TCO, ROHS MS Windows, Energy Star, MIL STD 810H, ROHS	No Change

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28	Annexure-1	16 & 17	Operating System	Pre- Loaded Microsoft Windows 11 Pro 64 bit	No Change
29			Accessories	with required accessories, connecting cables and AC Adaptor should be supplied	No Change
30			Warranty	3 years onsite comprehensive warranty	No Change
31			Security	Hardware based endpoint security controller TPM 2.0 Integrated protection from malware that lurks on malicious websites Integrated real time detection and prevention of zero-day threats and advanced persistent threats (APT) attacks for windows application	No Change
32			Manageability: Computing endpoints with out-of-band manageability allowing technician to execute full remote control of computing endpoint over an ethernet or Wi-Fi 802.11 connection, regardless of OS state. Endpoint could be on premise behind corporate firewall or outside the corporate firewall. IT admin should be able to monitor full boot up/reset sequence, including BIOS access, to identify any issue with the PC	This should be removed completely because this is OEM Specific Ask This is OEM specific parameters where only single OEM will qualify, requesting to kindly remove this parameters. Anyhow antivirus is being asked no need to ask for those features. Other than that you can ask for security cable slot, Chassi intrusion switch etc.	No Change
33			Audio	Integrated HD Audio with Stereo Speakers	No Change
34			Antivirus	Pre- Loaded with latest version of Antivirus Symantec /MacAfee / E-Trust / Kaspersky / scan / Trend Micro Microsoft Defender with 3 years license	No Change
35			Webcam and Fingerprint	Integrated HD Webcam, Integrated Fingerprint, Reader (Optional)	No Change
Technical Specification for i7 Desktop Computer					
36	Annexure-2	18 & 19	Processor : *X86 based processor Intel Core I7 or AMD Risen 5 or equivalent, Latest Generation	equivalent, Latest generation As per asked processor, it will create ambiguity between the OEM's & bidders because some will quote older generation processor and some will quote latest generation processor, this will create commercial difference between the OEM's. Requesting to ask for latest available processor in the market and also Intel equivalent AMD processor, so that all OEM's will quote same platform models. We understand that the latest processor launch from AMD is based on the Zen 4 architecture generation. However, several web articles indicate that AMD may have re-launched their older Zen 3+, Zen 3, and Zen 2 architecture generation products under the 7xxx series as (7x35 / 7x30 / 7x20) respectively. Intel 13th Gen i7 equivalent processor in AMD will be AMD Risen 7 7x40/7x45 processor.	X86-Core i7 / Risen 7 launched after 01-01-2023

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37	Annexure-2	18 & 19	Chipset & Mother board: Commercial class chipset with processor & OEM Mother board with OEM logo on the motherboard TPM 1.2 or higher	Intel Q670 or AMD Pro 565 or higher Chipset manufactured by the processor manufacturer or the OEM (SoC chipset will not be considered) Standard Desktop PC's are available with discrete chipset compatible for desktop processors i.e., Intel Q670 or AMD Pro 565 chipset. Since the processor parameters are not mentioned, OEMs have right chance to quote low performance laptop processors with SoC chipset. Kindly amend as per the ask and allow all OEMs to quote same platform models.	Chipset by Producer OEM or the Desktop PC OEM Mother board by producer OEM or Desktop PC OEM
38			RAM	1x16 GB DDR4,3200 MHz or higher, Expandable up to 64 GB with 2 DIMM Slots	No Change
39			Hard Drive: 1TB SATA HDD or Higher	1TB SSD or higher SATA HDD drives are very old technology and no more available to quote. SSD's are better compared to SATA HDD storage because SSD's are having faster read and write speeds, better durability and lower power consumption compared to SATA HDDs. Requesting to ask for 1TB SSD so that all OEMs will quote same platform models.	1 TB SSD NVME M.2
40			Audio	Integrated HD Audio with Stereo Speakers	No Change
41			Ethernet	Integrated Gigabit Ethernet Connection (10/100/01000 Mbps)	No Change
42			Wi-Fi	Wireless LAN 802.11b//n with Bluetooth 4.0 or higher	No Change
43			Display Monitor: 21.5" or higher, Anti Glare FHD IPS Display, Low blue light, Flicker free display, HDMI and VGA port with VESA Mount kit for mounting mini desktop CPU on back,TCO 8.0 certified.	24 " (± 0.2) or higher, Anti Glare FHD IPS/VA Display, Low blue light, Flicker free display, HDMI/DP and VGA port with VESA Mount kit for mounting mini desktop CPU on back,TCO 8.0 certified. Asked monitor parameters will not be available with all the OEM's, requesting to ask for neutral parameters.	No Change
44			Form Factor / Cabinet	Less than 1.5L (Desktop Mini/Tiny PC/Micro PC)	No Change
45			Keyboard	USB Keyboard (Same Make as PC)	No Change
46			Mouse	USB 2 button Optical scroll mouse (Same Make as PC)	No Change
47			Ports: 6 Usb Ports or Higher (Minimum 2 USB 3.2 Gen 2.1 USB type C 3.2 Gen 2X2) 1 Ethernet (RJ-45) 2 DP Port 1 HDMI Head Phone / Microphone Combo Jack (3.5MM)	6 USB ports or higher [minimum 2 USB 3.2 Gen 1, 1 USB 2.0] 1 Ethernet[RJ-45] 1 DP Port 1 HDMI Head phone / Microphone combo jack (3.5mm) This is OEM specific ask. Not all OEM's will be having same design and architecture motherboards so there will be difference in the ports. Requesting to ask for ports where all OEM's can comply and quote.	No Change
48			Certifications: For OEM:ISO 9001:2015 or Latest, ISO 14000,ISO 20000,ISO 27000,FCC CE.RoHS,Mil STD,Energy Star,TCO	For OEM : ISO 9001: 2015 or Latest, ISO 14001, ISO 27001, FCC, CE, RoHS, MIL STD 810H, Energy Star, TCO for monitor ISO 20000 is OEM specific certificate, not all OEM's can provide, requesting to remove this certificate ask. For PC:MS Windows, Energy Star,Mil STD,TCO, ROHS MS Windows, Energy Star, MIL STD 810H, ROHS TCO is applicable for Monitors	ISO: 20000 is not OEM specific certfication, Its ITSM certification given by ISO. May be considered.

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49	Annexure-2	18 & 19	Operating System	Pre- Loaded Microsoft Windows 11 Pro 64 bit	No Change
50			Accessories	with required accessories, connecting cables and AC Adaptor should be supplied	No Change
51			Warranty	3 years onsite comprehensive warranty	No Change
52			Security	Hardware based endpoint security controller TPM 2.0 Integrated protection from malware that lurks on malicious websites Integrated real time detection and prevention of zero-day threats and advanced persistent threats (APT) attacks for windows application	No Change
53			Manageability: Computing endpoints with out-of-band manageability allowing technician to execute full remote control of computing endpoint over an ethernet or Wi-Fi 802.11 connection, regardless of OS state. Endpoint could be on premise behind corporate fi	This should be removed completely because this is OEM Specific Ask This is OEM specific parameters where only single OEM will qualify, requesting to kindly remove this parameters. Anyhow antivirus is being asked no need to ask for those features. Other than that you can ask for security cable slot, Chassi intrusion switch etc.	No Change
54			Audio	Integrated HD Audio with Stereo Speakers	No Change
55			Antivirus	Pre- Loaded with latest version of Antivirus Symantec /MacAfee / E-Trust / Kaspersky / e-scan / Trend Micro Microsoft Defender with 3 years license	No Change
56			Webcam and Fingerprint	Integrated HD Webcam, Integrated Fingerprint, Reader (Optional)	No Change

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C) M/s Errorkart.com : Email: pratima.sakharkar@errorkart.com Dated: 06-01-2024					
57	Eligibility Criteria	7 & 8	The bidder should have successfully executed Purchase order worth 2Cr for Government Department in Karnataka or central government or Government owned PSU or any other agencies for IT Hardware products/desktop computer and UPS supplies in any of the last three financial years. Customer PO copy and confirmation letter from the authority for having successfully executed the contract to be enclosed. (Also, year wise excel sheet of all the work orders should be uploaded)	Requesting you to change/consider the purchase order from PSU / Public Listed Company. Giving rise to the liability and not limiting to only Govt experience.	No Change

(As Approved by the Special Commissioner (IT) in Original File)

09/01/2024

(B Prabhakara)
Deputy Chief Information Officer
Bruhat Bengaluru Mahanagara Palike